NEWFOUNDLAND AND LABRADOR AUTO INSURANCE

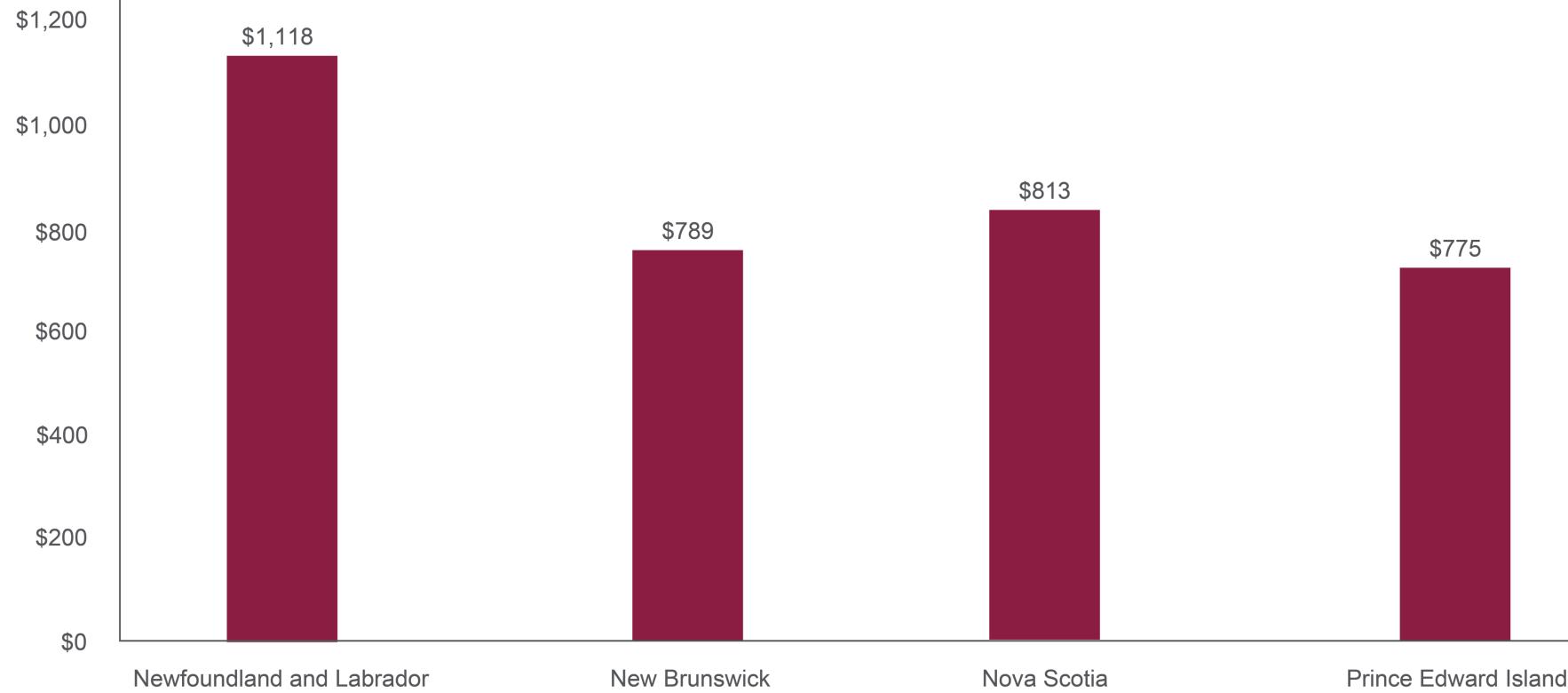
WORKING TOGETHER TO CREATE BETTER AUTO INSURANCE FOR CONSUMERS

Insurance Bureau of Canada Bureau d'assurance du Canada

Amanda Dean Vice-President, Atlantic, IBC



Average Written Premium, 2016

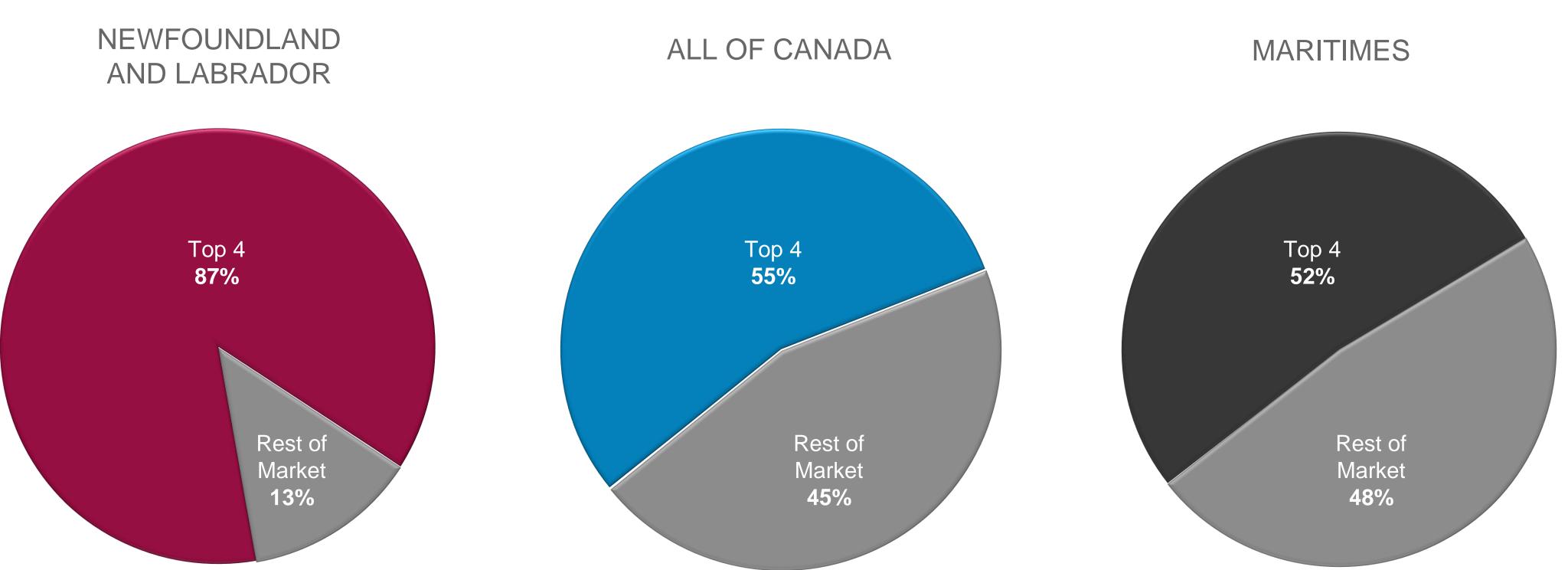






Fewer Companies Choose to Compete in NL

Total Auto Insurance Market Share







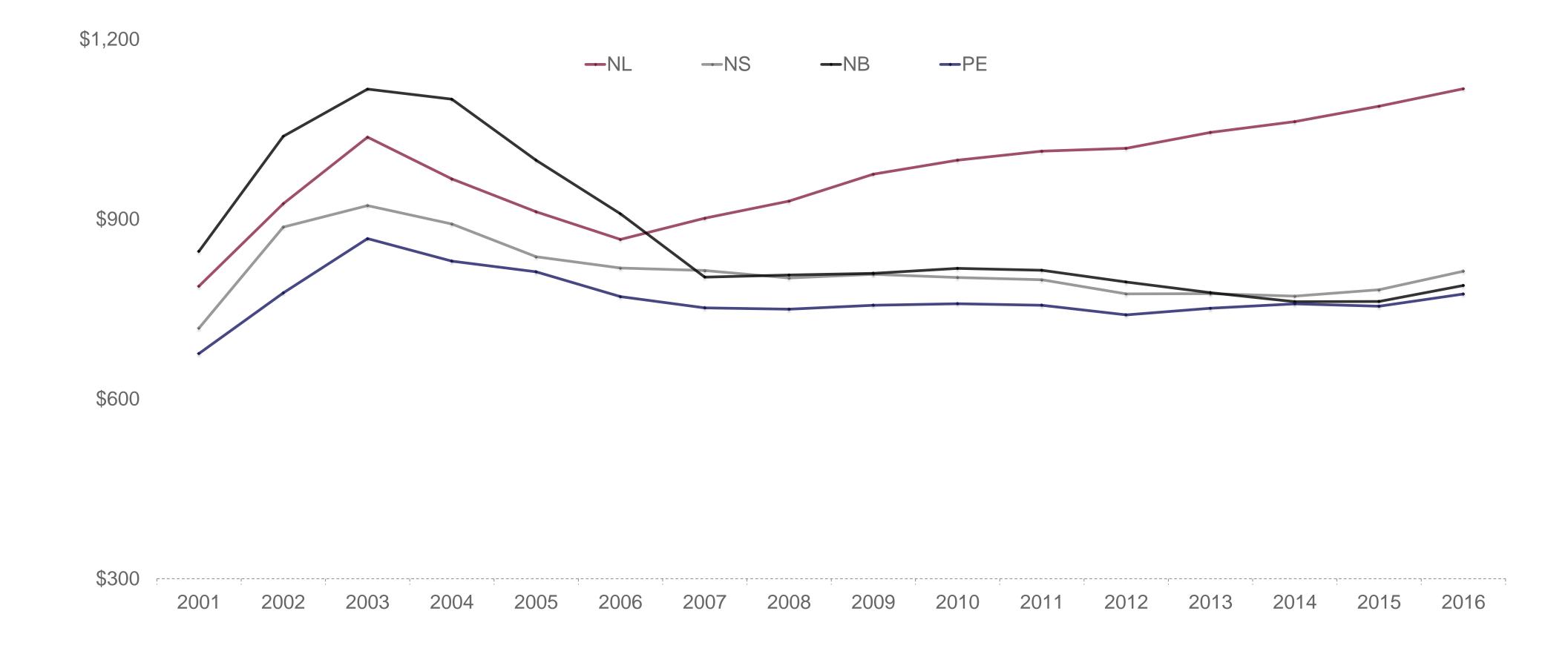
Average Annual Underwriting Loss, Millions







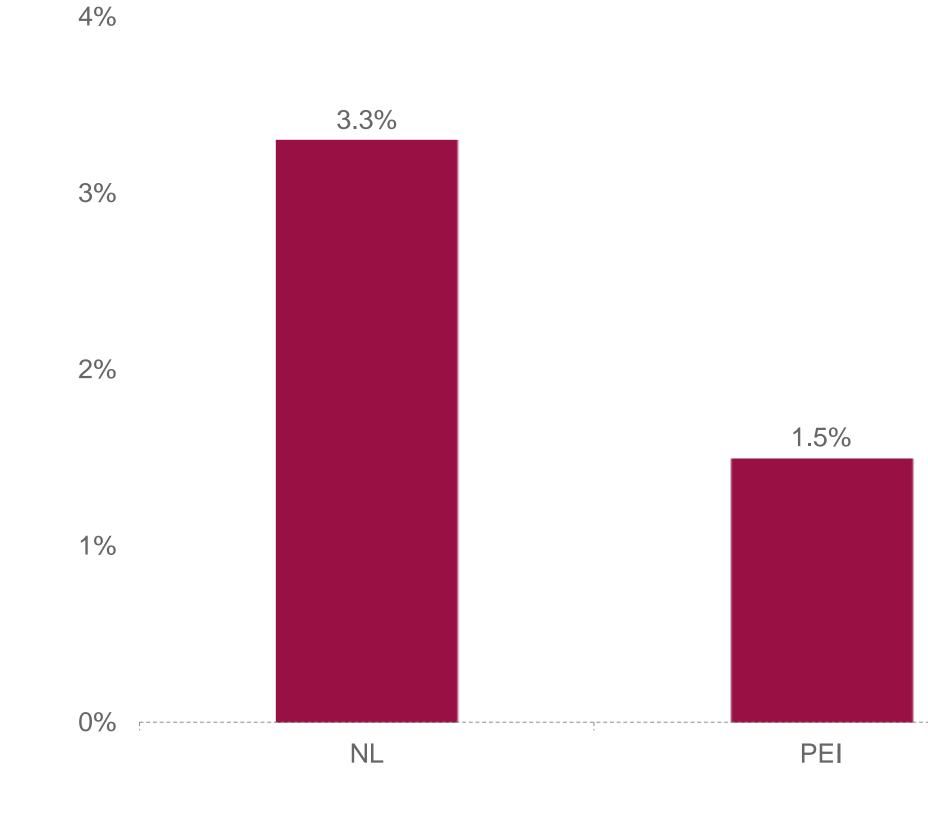
Average Premium by Province



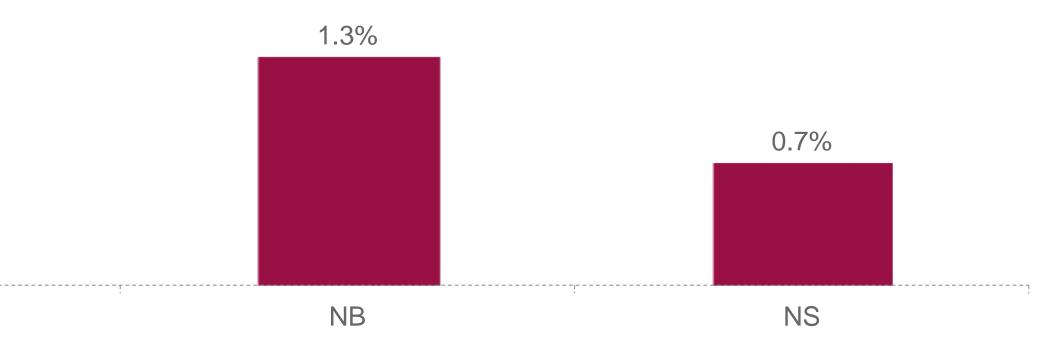




Market Share of the Facility Association



Source: IBC with data from Facility Association.

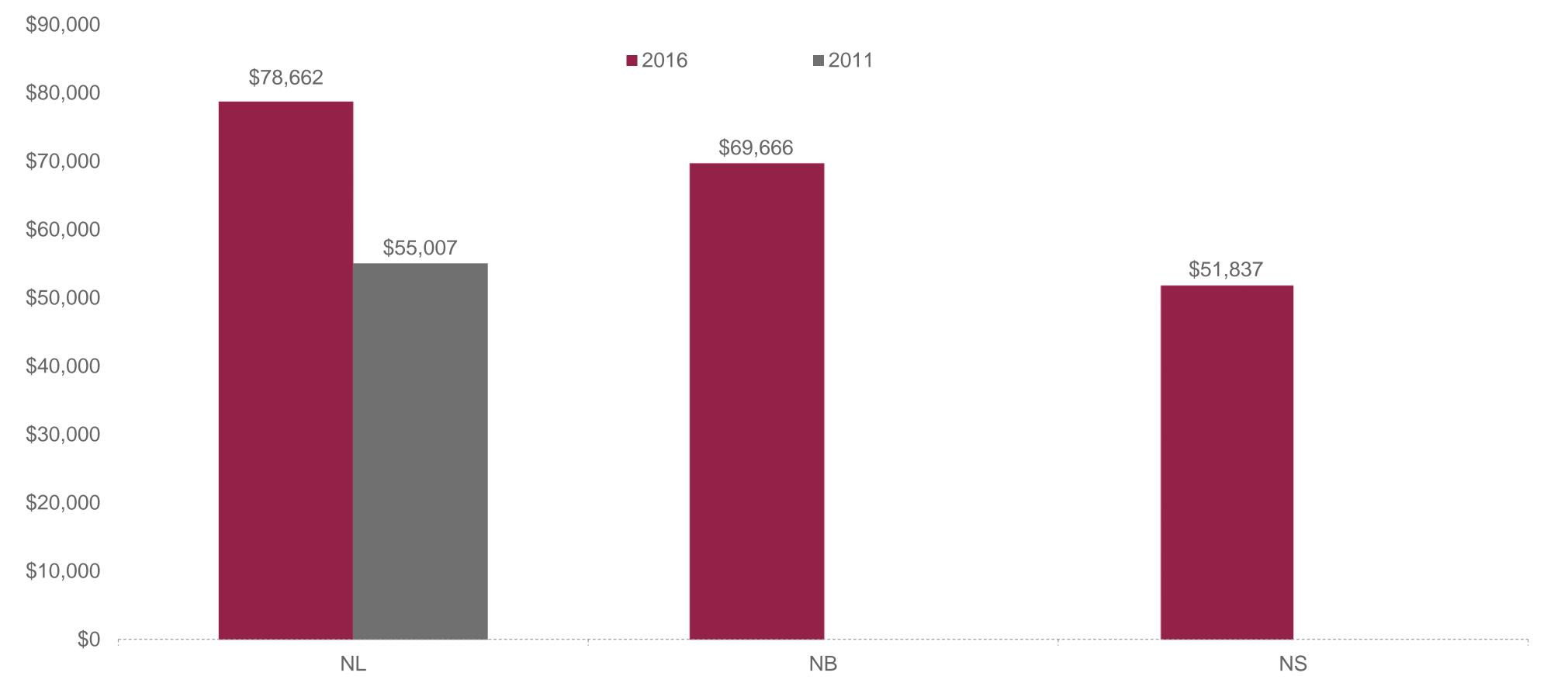






Claims Costs Higher in NL

Average Bodily Injury Claim Cost by Coverage, 2016

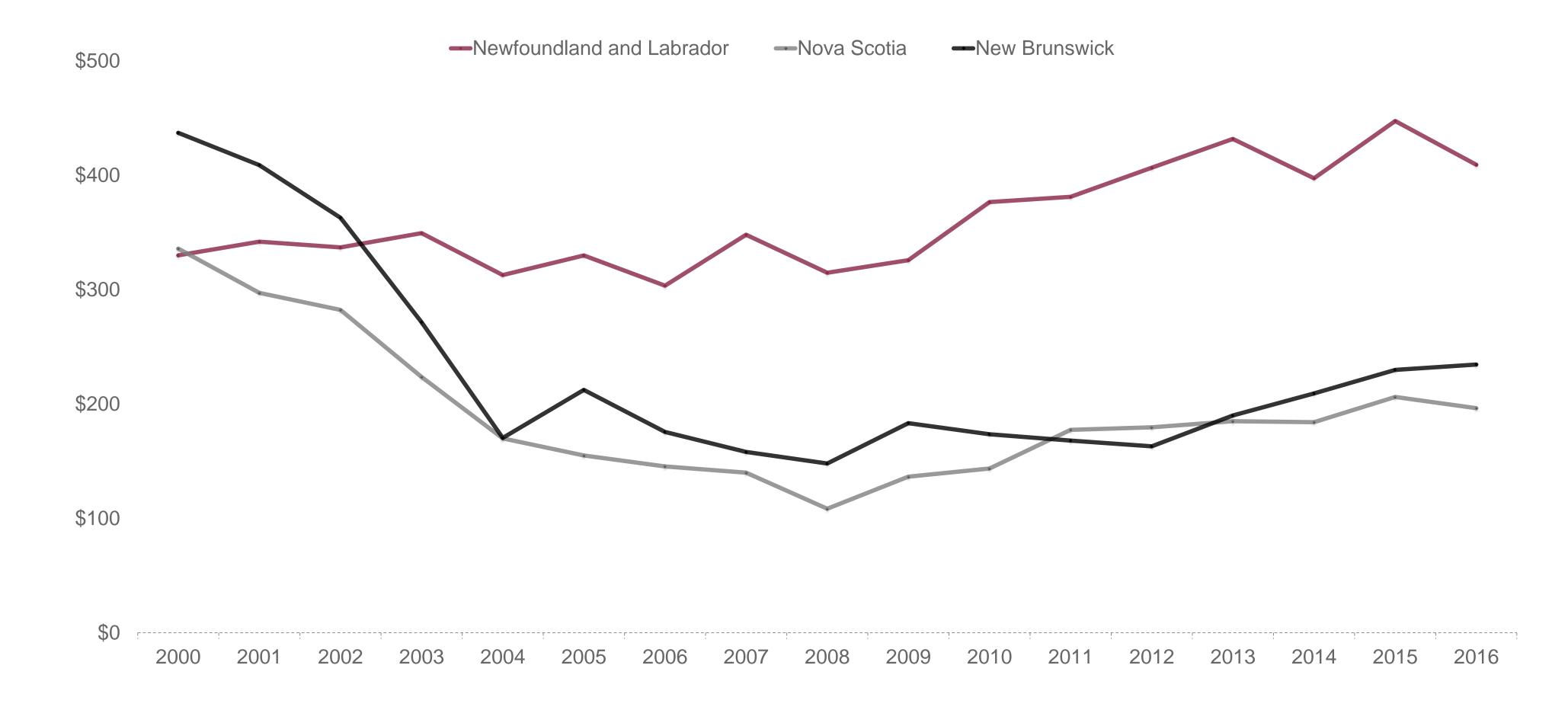


Source: IBC with data from GISA. Excludes the health levy.





Bodily Injury Claims Cost Per Vehicle



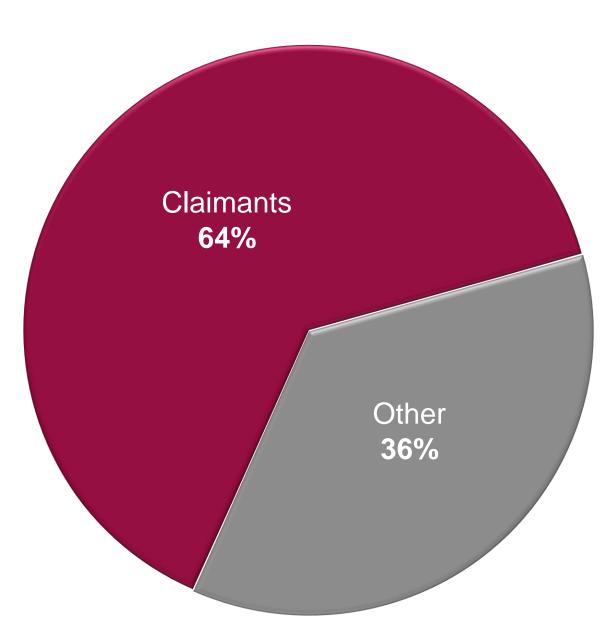
Source: IBC with data from GISA. Icludes ULAE but excludes the health levy.





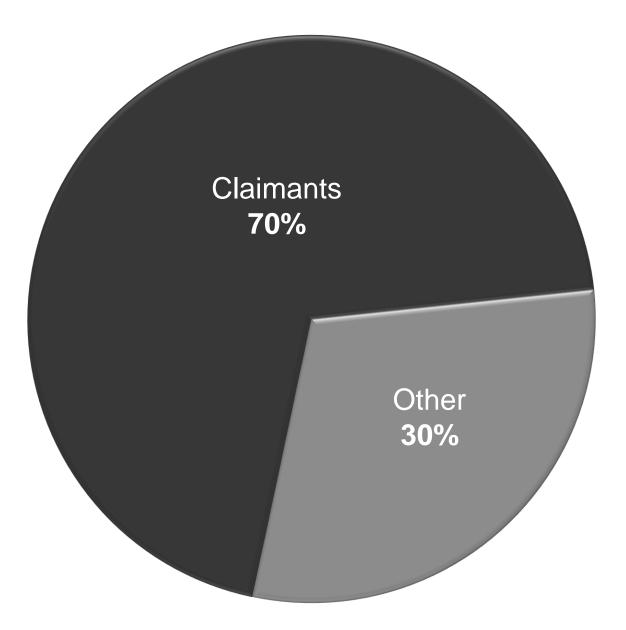
Bodily Injury Closed Claims Study

ALL CLAIMANTS



Average non-pecuniary damages award of \$25,000, 64% of the total settlement

MINOR INJURY CLAIMANTS



Average non-pecuniary damages award of \$22,000, 70% of the total





Recommendations for Reform

OBJECTIVES

1 Stabilize premiums by reducing and stabilizing bodily injury claim costs



Improve health outcomes for people injured in collisions by providing access to treatment based on current medical evidence and by having appropriate accident benefit levels



Make it easier for people to repair and replace their damaged vehicles



\$5,000 Non-Pecuniary Damages Cap

- The current \$2,500 deductible has become a small cost of doing business
- A \$5,000 cap, linked to inflation, will be a better bodily injury cost control measure
- In 2019, British Columbia is implementing a \$5,500 cap





\$5,000 Non-Pecuniary Damages Cap

- Minor Injury Definition should be in line with prevailing medical literature
- Nova Scotia Only basic sprains and strains
- Alberta, Ontario, New Brunswick, Prince Edward Island, British Columbia – all injuries deemed to be minor by medical literature







Accident Benefits Reform

- Newfoundland and Labrador is the only province without mandatory accident benefits (Section B)
- Increase medical and rehabilitation treatment up to \$50,000
- Increase disability income to up to \$250 per week
- Establish diagnostic and treatment protocols that provide preapproved treatment







Direct Compensation Property Damage

- with their own insurer
- vehicle damage claims settlement models
- allowing for faster claim settlement

• Enable consumers to file third-party vehicle damage claims

Only Newfoundland and Labrador and Alberta have tort-based

Ontario and the Maritimes have already implemented DCPD,





IBC BAC



